



Job Title: Sauna Host

Roles and Responsibilities:

- 1. Customer Assistance:**
 - Greet customers warmly upon arrival and provide assistance with check-ins and inquiries.
 - Ensure a pleasant and welcoming environment for guests using the sauna facilities.
- 2. Sauna Area Management:**
 - Monitor and maintain cleanliness and orderliness in the sauna area.
 - Ensure towels, robes, and other amenities are well-stocked and available for guests.
- 3. Assisting Guests:**
 - Provide guidance on sauna usage, operation of equipment, and proper sauna etiquette.
 - Address any concerns or queries from guests regarding sauna procedures or services.
- 4. Safety and Compliance:**
 - Enforce safety guidelines and regulations to ensure a secure and risk-free sauna experience.
 - Respond promptly to any safety concerns or emergencies that may arise.
- 5. Customer Engagement:**
 - Engage with customers to create a personalized and enjoyable experience.
 - Offer recommendations or suggestions to enhance the sauna experience based on individual preferences.
- 6. Maintaining a Relaxing Environment:**
 - Ensure a tranquil and peaceful atmosphere within the sauna area by managing noise levels and disturbances.
- 7. Assistance with Services:**
 - Assist customers with additional services or amenities available at the facility, such as spa treatments or refreshments.
- 8. Cleaning and Maintenance:**
 - Perform regular cleaning and maintenance tasks within the sauna area.
 - Report any equipment malfunctions or maintenance needs to the appropriate personnel.
- 9. Team Collaboration:**
 - Collaborate with other staff members to ensure a seamless customer experience across different areas of the facility.



- Communicate effectively with colleagues and management regarding guest feedback and operational improvements.

10. Administrative Support:

- Assist in administrative tasks, such as taking reservations, managing bookings, and updating customer records.

11. Product Knowledge:

- Stay informed about sauna services, packages, and promotional offers to effectively assist customers.

This list can serve as a foundation and can be adjusted or expanded based on the specific requirements and protocols at Fad Saoil Saunas.